

AUTO LIABILITY CLAIMS SOLUTIONS



The Canadian provinces are diversified in their automobile insurance programs, making the marketplace highly complex and regulated. Claims include many factors that must be investigated, mitigated and handled proactively. Vericlim Canada understands. We have developed an experienced team to manage claims and control costs, while delivering unparalleled customer service.

Businesses and insurers are looking for real solutions and partners that can provide expert advice and analysis, as well as more effective programs and optimal results. The team at Vericlim Canada has the expertise to assist our customers with a broad range of automobile liability needs. We deliver high-quality claims services to help you manage indemnity and expenses, while maintaining your customer base and brand.

Our automobile expertise is built around talented professionals who are experienced in all types of rental, lease, fleet, taxi and personal vehicle claims. We develop tailored programs with our customers to ensure an efficient process while providing the best possible service. Moreover, our experts have a wide range of investigative tools available to them, including fraud analysis to ensure all efforts to control fraud, as directed by the regulatory body, are at the forefront of our claims management efforts.

Whether a trucking company's employee damaged a truck in an accident or an individual policyholder's car was hit by a careless driver, our goal is to help settle the claim fairly and efficiently. Our adjusters have industry-specific claims expertise, and provide consistent, ongoing communication to ensure all parties are kept informed every step of the way including the physical damage and accident benefits process, bodily injury investigation and loss transfer provisions.

Key advantages of our services

- Unparalleled claims management performance and excellent audit results in all areas including coverage, investigation, compliance, general file handling, reserves, resolution and litigation management
- Cost-effective philosophy
- A unique combination of desktop claims handling capabilities and nationwide coverage for field investigations and adjusting
- Longstanding, valuable relationships with leading insurers, brokers, and corporate and public risk managers
- Dedicated account managers available to assist customers 24/7; they have several key responsibilities such as coordinating program oversight; establishing, monitoring and enforcing service standards; and ensuring files are handled proactively

- Licensed adjusters nationwide offering a high level of technical expertise
- Superior indemnity and expense control of adjusters, investigators and experts
- Accurate, meaningful risk improvement information and reports
- Advanced, user-friendly claims system offers customers full access to real-time data and reports

We continually look for ways to improve our processes by scheduling regular management audits of each office and each adjuster. Vericclaim's quality assurance leadership team develops and implements corporate best practices, and creates automated methods to measure timeliness and compliance with service level agreements. In addition, we provide continuous employee training and mentoring; and support external industry seminars and university-based continuing education programs.

The Vericclaim difference

We focus on providing businesses with superior claims resolution on the most timely and cost-effective basis in the industry, and developing innovative, tailored solutions to meet our customers' needs. Vericclaim prides itself on its global reach, while at the same time maintaining a distinct local market presence in over 400 locations throughout the world.

Vericclaim is a subsidiary of Sedgwick Claims Management Services, Inc., a leading global provider of technology-enabled risk and benefits solutions. Our adjusters work closely with the Sedgwick team to coordinate the claims administration process. Sedgwick has been helping customers manage their exposures in Canada for the last 12 years, and continues to grow throughout North America and the world. Every year, Sedgwick receives more than 100 million calls from people who are injured or ill, have a disability or encounter a product or property loss. At Sedgwick, **caring counts**SM; the company takes care of people and organizations by delivering cost-effective services and maintains a 98% annual renewal rate.

In addition to the auto liability services described here, Vericclaim Canada also provides claims solutions for general liability, property loss, energy, builder's risk, rail/marine/trucking, equine, aviation, catastrophe, cyber risk, life sciences, higher education; as well as call center and content solutions.

Contact us today to learn more about our loss adjusting and claims management solutions.



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