

CASUALTY CLAIMS SOLUTIONS



The Canadian marketplace is constantly seeking real solutions and partners to provide expert investigation, coverage analysis, reserve assessment and recovery opportunity to manage their risk exposure, while providing best in class service to protect their client base and brand image. Vericlim Canada understands.

Our casualty claims solutions are designed to meet the needs of Canadian businesses. Our mission is simple – To provide the highest quality services and exceed our clients' expectations. To achieve this, we have built our national structure around talented, established industry professionals. These colleagues have specialized experience in many areas of liability such as:

- ⊕ GENERAL
- ⊕ ENVIRONMENTAL
- ⊕ PROFESSIONAL
- ⊕ PRODUCTS
- ⊕ COMMERCIAL
- ⊕ COURSE OF CONSTRUCTION/WRAP-UP
- ⊕ BODILY INJURY/PROPERTY DAMAGE

We work closely with the Sedgwick Canada team to coordinate the claims administration process. Vericlim Canada's adjusters and operational colleagues ensure our customers receive comprehensive claims and loss adjusting services from start to finish.

Dedicated, talented colleagues

Our expert team stands ready to support you through the challenges you face every day. Our extensive experience means our team will deliver high-quality claims management services every time you provide the assignment. We have developed a reputation for best in class service and expertise – you can rely on our dedicated adjusters to handle the most complex losses and control your indemnity and expenses throughout the life of the claim. We are committed to providing consistent claims handling and communication to all parties involved in the process.

By working closely with insurers, brokers, risk management, vendors and the media, we can ensure claims are managed professionally. We recognize the needs and expectations of policyholders, claimants and representatives, and ensure the claims process is fully transparent. By providing exceptional customer service coupled with a high degree of technical expertise, we help maximize savings and control costs.

Key advantages of our services

Working with Vericclaim Canada offers several advantages and our enhancements demonstrate our commitment to quality, service and the claims experience. Below are the primary advantages for our clients:

- Internal audit processes are in place to ensure Key Performance Indicators required by our clients, along with industry and Vericclaim guidelines, are achieved
 - This allows us to not only report our findings, but to continually seek improvement in future cost control efforts
 - Auditing closed files allows us to compare reserves and worksheets to actual payments to determine if any process amendments are needed
- We have existing relationships with insurers, brokers, risk management and vendors that serve as valuable resources during the claims process
- Our team of client services and account management colleagues will work with you to support your business needs; they help develop client services instructions, and oversee vendor management, contract administration and data management efforts
- Our user-friendly claims management system is web-based and allows clients to access their claims data in real time
- After-hours claims services and 24/7 intake capabilities offer seamless claim reporting; we can brand call in lines and tailor the first point of contact to enhance the claims experience in order to offer the best possible service

The Vericclaim difference

We focus on providing businesses with superior claims resolution on the most timely and cost-effective basis in the industry, and developing innovative, tailored solutions to meet our customers' needs. Vericclaim prides itself on its global reach, while at the same time maintaining a distinct local market presence in over 400 locations throughout the world.

Vericclaim is a subsidiary of Sedgwick Claims Management Services, Inc., a leading global provider of technology-enabled risk and benefits solutions. Our adjusters work closely with the Sedgwick team to coordinate the claims administration process. Sedgwick has been helping customers manage their exposures in Canada for the last 12 years, and continues to grow throughout North America and the world. Every year, Sedgwick receives more than 100 million calls from people who are injured or ill, have a disability or encounter a product or property loss. At Sedgwick, **caring countsSM**; the company takes care of people and organizations by delivering cost-effective services and maintains a 98% annual renewal rate.

In addition to the liability services described here, Vericclaim Canada also provides claims solutions for auto liability, property loss, energy, builder's risk, rail/marine/trucking, equine, aviation, catastrophe, cyber risk, life sciences, higher education; as well as call center and content solutions.

Contact us today to learn more about our loss adjusting and claims management solutions.



888.601.6228



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