

Vericclaim expands with new Richmond office

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Ruan Desouza joins expert team advancing strategic growth in the Canadian market

Vancouver, April 20, 2017 – Sedgwick and its subsidiary Vericclaim, a global provider of loss adjusting and claims management solutions, are pleased to announce further expansion in Canada, as the company celebrates the opening of the newest office for Vericclaim in Richmond, British Columbia. In addition, industry expert Ruan Desouza has joined the team as vice president of the marine division in Canada and manager of the Richmond branch.

“We are focused on expanding our geographic coverage across Canada and committed to building a national infrastructure in support of the marine, property, liability, auto and niche services within our market,” said Mike Holden, president of Sedgwick and Vericclaim Canada.

Capt. Ruan Desouza | Vice President of Marine and Branch Manager

Ruan Desouza brings over 25 years of experience in the marine industry. In his new role, he will develop and manage the marine business across Canada. He will also manage the business activities of the Richmond, BC branch.

Prior to joining Vericclaim, Ruan held various managerial roles in the marine transportation and marine insurance industry. He was also the Lloyd’s Agent for Western Canada. He holds a Master Mariner Foreign Going Certificate of Competency and has sailed on a variety of ocean-going vessels with notable international shipping companies and gained experience with a variety of cargoes.



Ruan has expertise with a range of marine and transportation-related claims including damage surveys, pre-shipment and post-discharge cargo surveys, project cargoes (stowage planning, securing and supervision), refrigerated cargoes, on-hire and off-hire surveys, draught surveys, safety and quality audit inspections, risk assessment and marine consulting. He has experience handling large losses of up to several million dollars.

Ruan earned a Master of Business Administration degree at Simon Fraser University – Vancouver and a Bachelor of Science degree in statistics and operations research. He also holds an Advanced Diploma in applied science, marine operations and an ISM Audit Certificate by Det Norske Veritas (DNV). He is a Fellow of the Institute of Chartered Shipbrokers (FICS) – UK, and a member of Marine Insurance Association of British Columbia (MIABC).

To learn more about Sedgwick and Vericclaim, visit www.sedgwickcms.ca and www.vericclaim.ca. You can contact the Richmond office at +1-844.988.9460.

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About Vericclaim Canada

A wholly owned subsidiary of Sedgwick Claims Management Services, Inc., Vericclaim Canada provides high-quality services designed to meet the specific needs of the Canadian marketplace offering property, liability, auto and specialty claims and adjusting services. Vericclaim is committed to helping its customers—insurance companies, corporations, public entities and brokers—manage and control their risk needs around the world. The success of Vericclaim stems from its focus on providing clients with superior claims resolution on the most timely and cost effective basis in the industry, continually adapting to their evolving service and information needs, and developing innovative solutions to complex risk management issues. Vericclaim has global reach and maintains a distinct local market presence in Canada and more than 400 other locations throughout the world. For more, see www.vericclaim.ca.

About Sedgwick

Sedgwick Claims Management Services, Inc., is a leading global provider of technology-enabled risk and claims solutions. At Sedgwick, **caring counts**SM; the company takes care of people and organizations by delivering cost-effective claims, productivity, risk consulting and other services through the dedication and expertise of nearly 15,000 colleagues in some 275 offices located in the U.S., Canada, U.K. and Ireland. Sedgwick facilitates financial and personal health and helps clients and consumers navigate complexity by designing and implementing customized programs based on proven practices and advanced technology that exceed expectations. Sedgwick’s majority shareholder is KKR; Stone Point Capital LLC, La Caisse de dépôt et placement du Québec (CDPQ) and other management investors are minority shareholders. For more, see www.sedgwickcms.ca.